



Staff Reports for January 2026

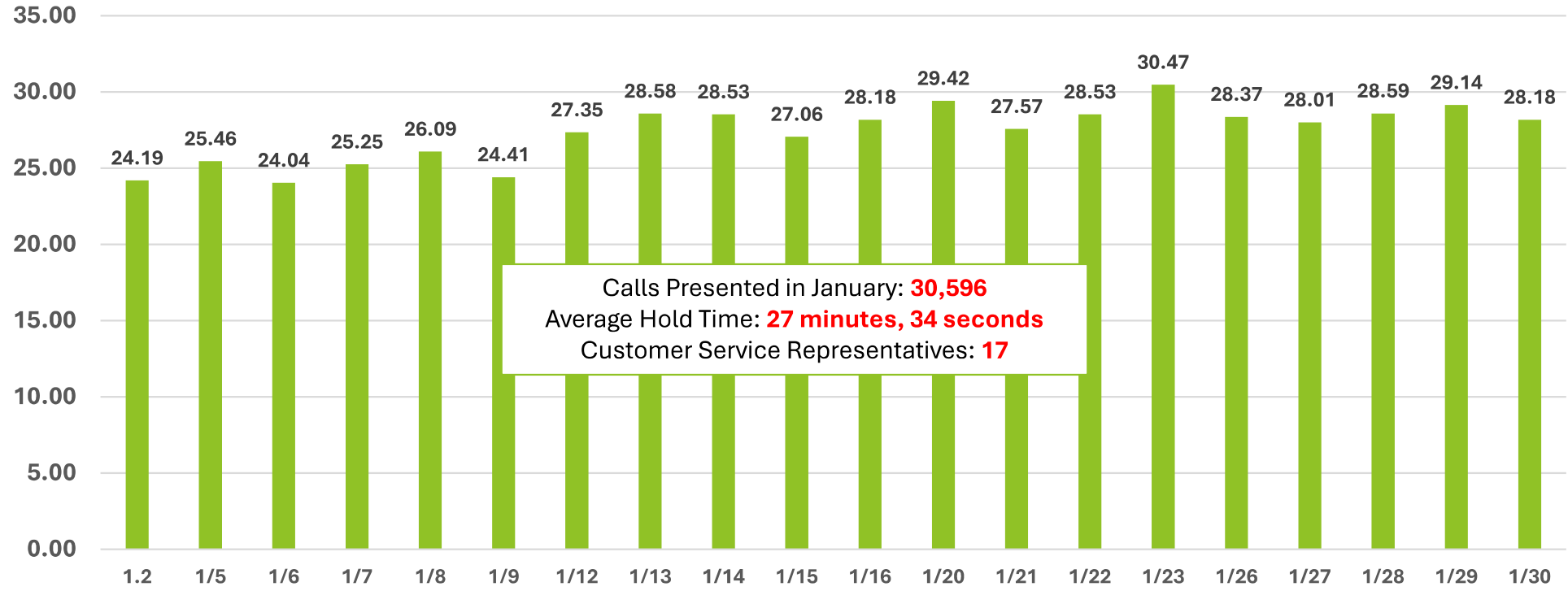
Customer Relations Division

January 2026, Monthly Report

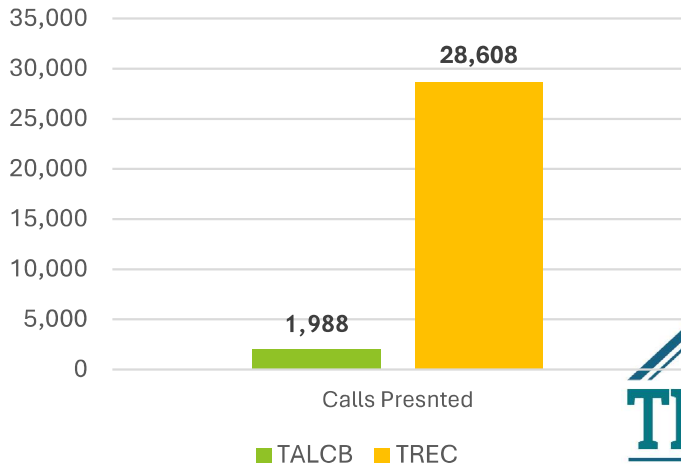


Customer Relations Division

January, 2026 Hold Time per Day



TREC & TALCB

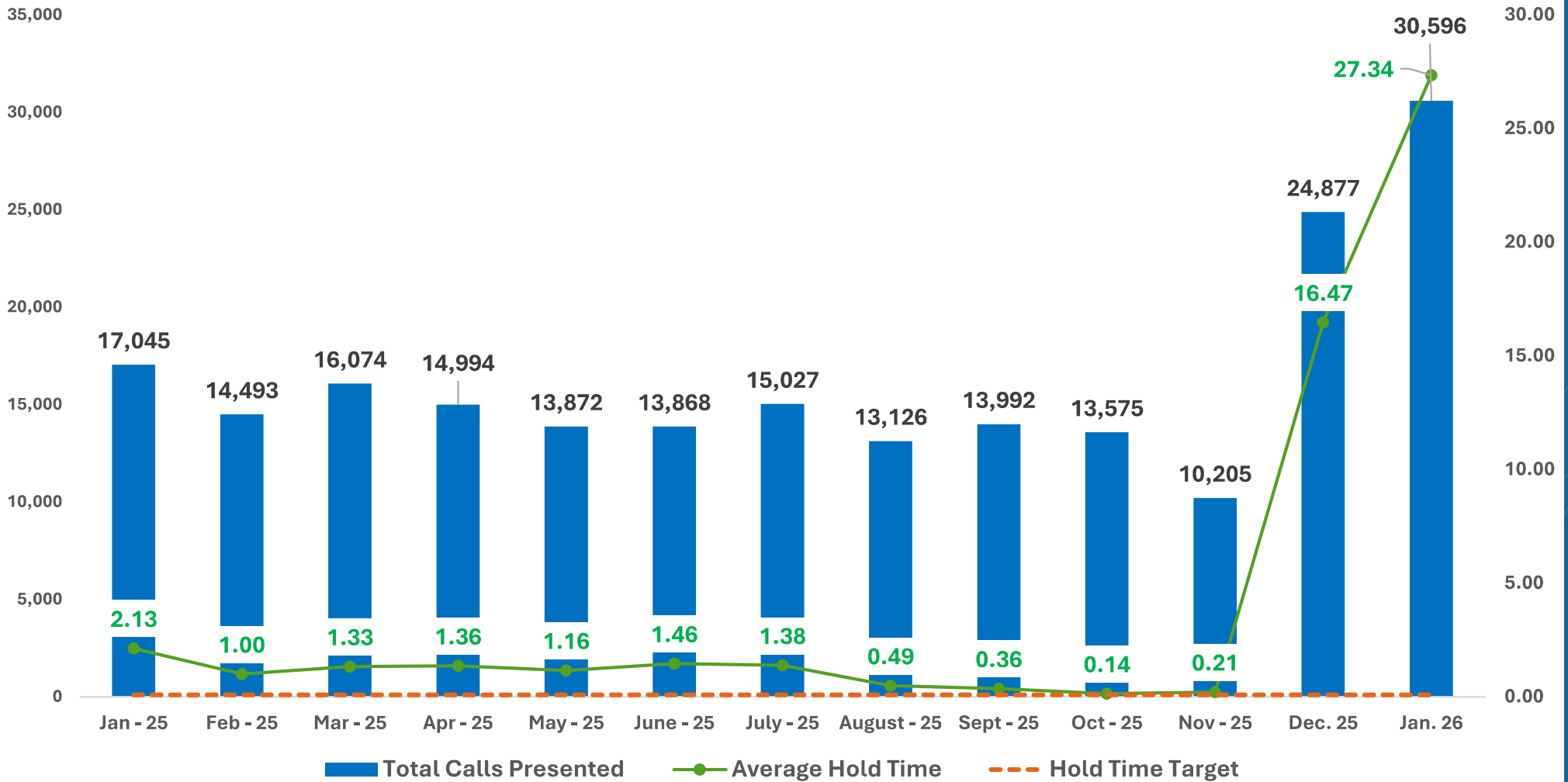


TALCB – 1,988 Calls (6.50%) 20 minutes, 36 second hold time
TREC – 28,608 Calls (94.50%) 28 minutes, 54 second hold time



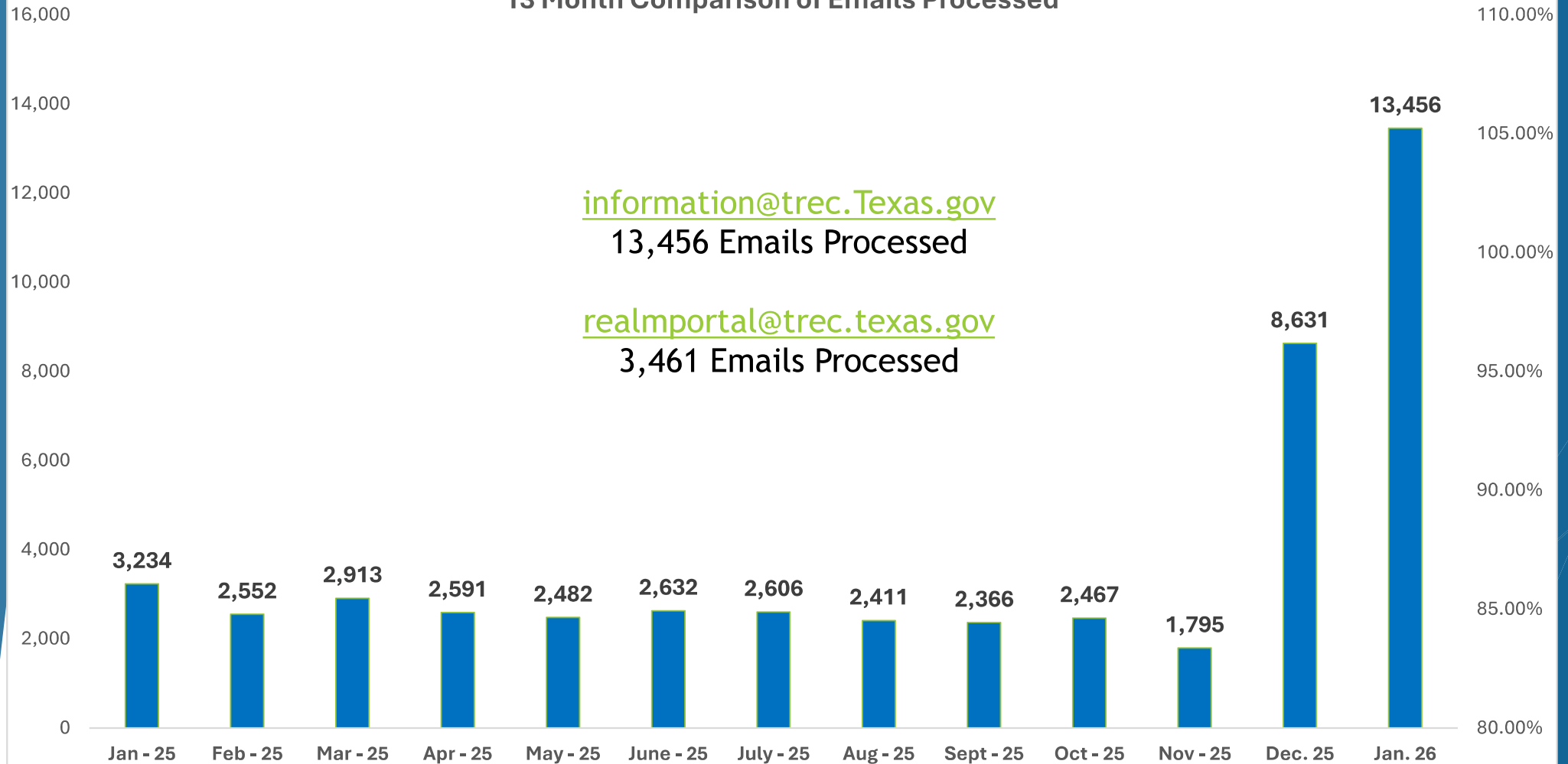
Customer Relations Division

13 Month Comparison of Calls Presented vs. Hold Time



Customer Relations Division

13 Month Comparison of Emails Processed



information@trec.Texas.gov

13,456 Emails Processed

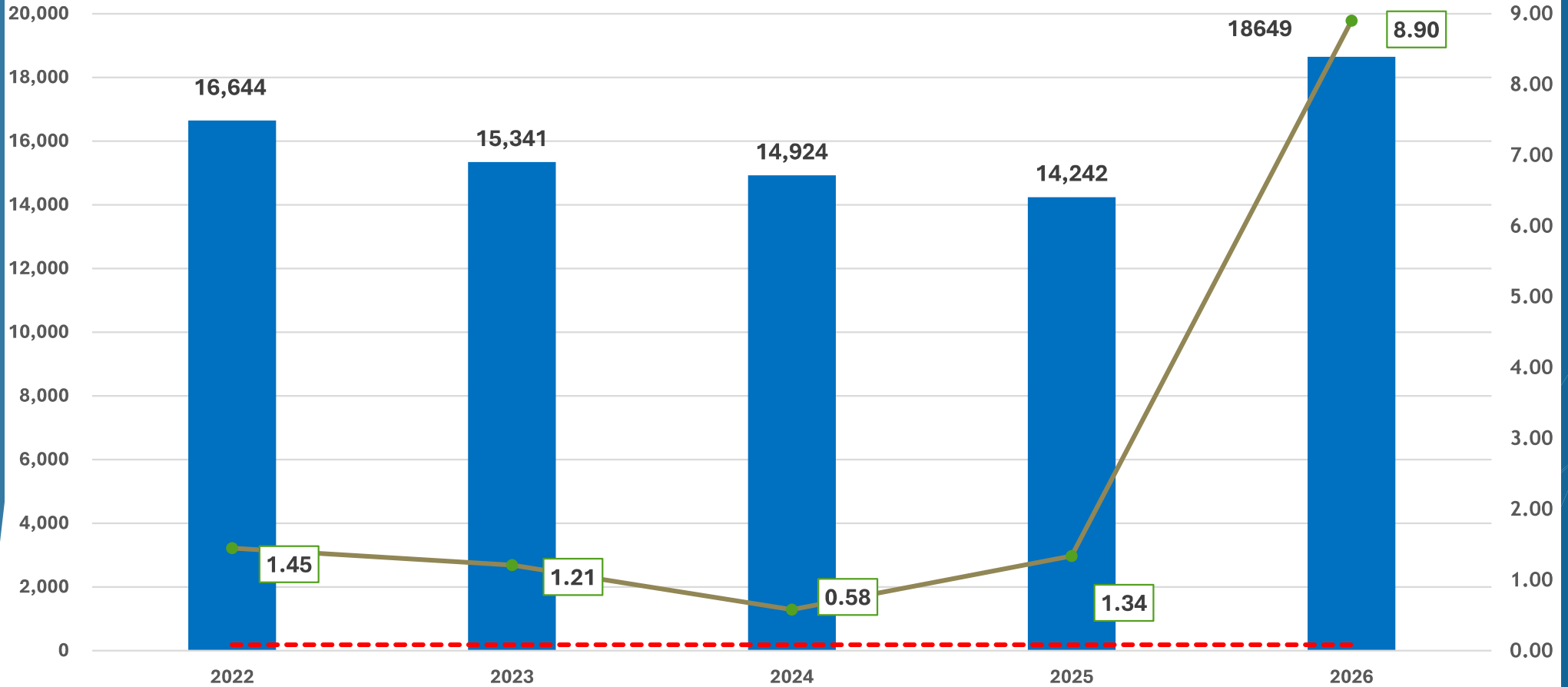
realmportal@trec.texas.gov

3,461 Emails Processed

Customer Relations Division

Fiscal Year Comparison

Average Calls Presented/Month vs. Average Hold Time/Month



■ Average Calls Presented/Month

● Average Hold Time/Month

--- Hold Time Goal





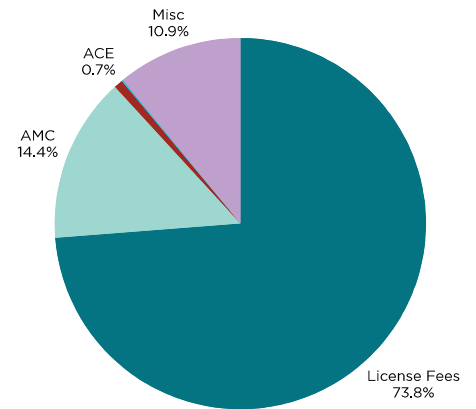
EXECUTIVE FINANCIAL REPORT

JAN 2026

Total Revenue (YTD)	Total Expenses (YTD)	Gain/Loss
\$887,078	\$866,168	\$20,910

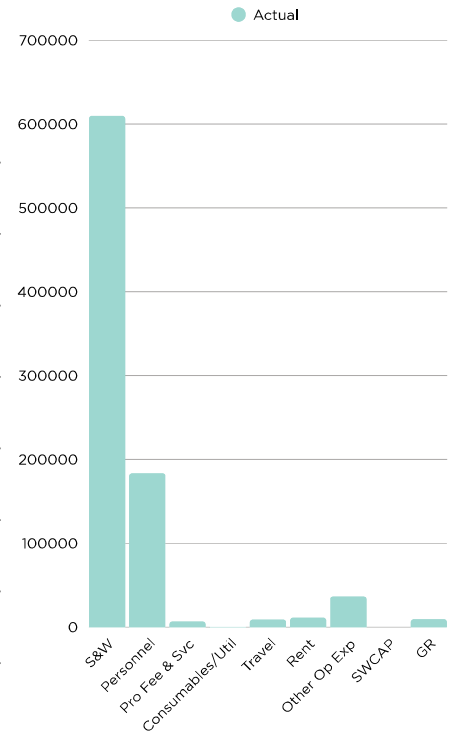
Income Report

Source	Budgeted	Actual	Difference
License Fees	1,653,005	654,515	998,490
AMC's	764,465	127,920	636,545
ACE Program	18,365	6,600	11,765
Exam Fees	3,890	1,010	2,880
Miscellaneous Revenue	68,945	97,033	(28,088)
Total Income	\$2,508,670	\$887,078	\$1,621,592



Expenses Report

Source	Budgeted	Actual	Difference
Salaries & Wages	1,651,978	609,719	1,042,259
Other Personnel Costs	517,736	183,456	334,280
Professional Fees & Svcs	117,835	6,745	171,090
Consumables/Utilities	2,143	44	2,099
Travel	42,000	9,035	32,965
Rent (Buildings/Equip)	11,614	11,244	370
Other Operating Expenses	115,601	36,551	79,050
SWCAP	51,807	0	51,807
Annual GR Payment	22,500	9,375	13,125
Total Expenses	\$2,593,214	\$866,168	\$1,727,046





EXECUTIVE FINANCIAL REPORT

JAN 2026

Notes

- Our ending revenue collection for the month of January is at 35.4%, or \$887,078. We were below our target collection rate of 41.6% for the end of January 2026.
- Our ending expenses for January were at 33.4%, which was below our projected expense target of 41.6% at the end of January 2026.
- Our revenue exceeded our expenditures; therefore, we have an operational gain of \$20,910.

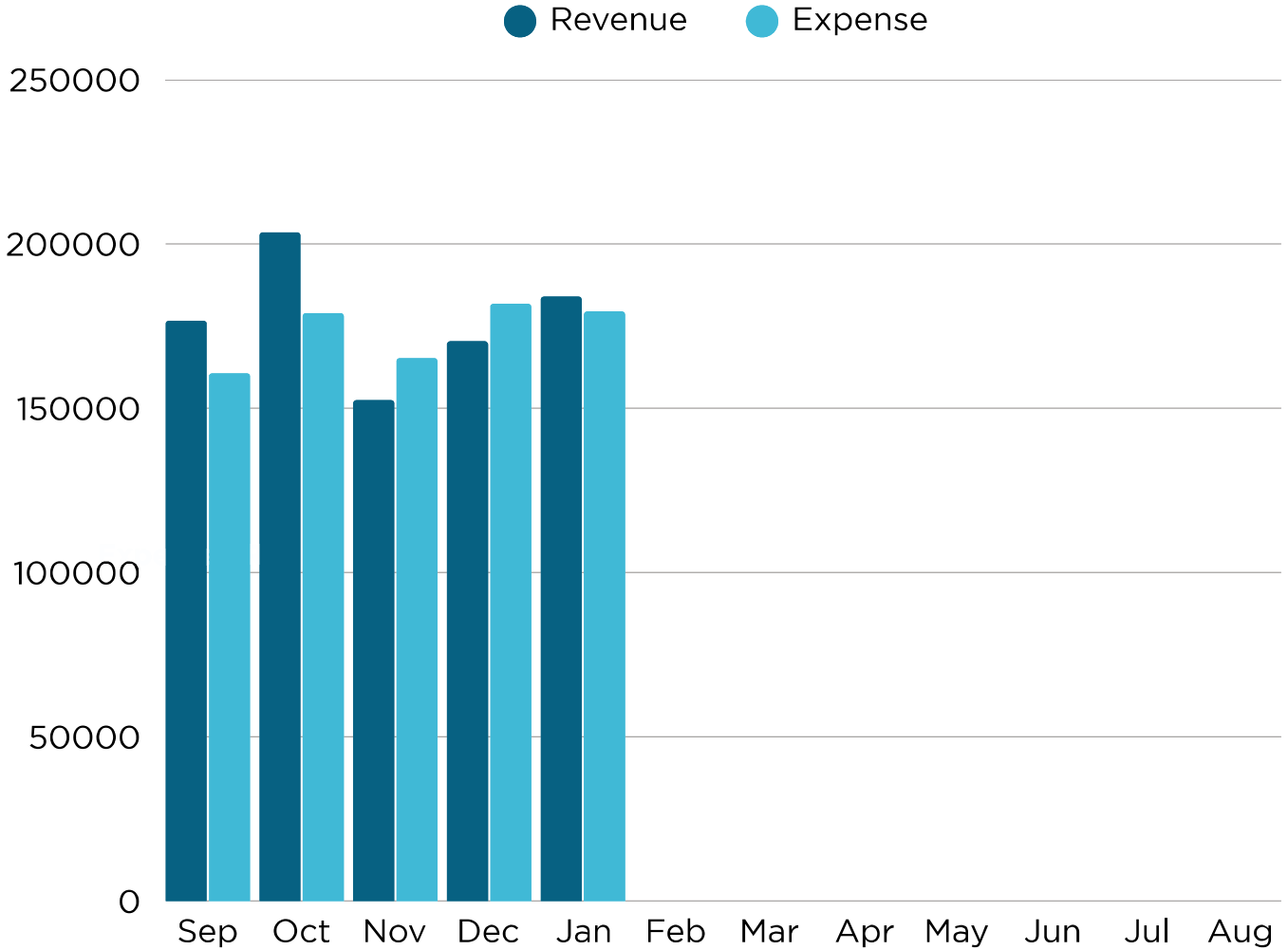
Expenses Report



EXECUTIVE FINANCIAL REPORT

JAN 2026

FY26 Monthly Activity





MONTHLY INVESTMENT REPORT AS OF JAN 31, 2026

The following report is submitted in accordance with the Public Funds Investment Act (Chapter 2256.023) in order that the governing body of the Texas Appraiser Licensing and Certification Board is fully informed of the position and activity within the agency's portfolio of investments.

The Chief Financial Officer, Accounting Manager, and Budget Analyst have been designated by the Executive Director as the agency's investment officers and make funds movement and allocation decisions. The appropriate investment vehicle used is determined by safety needs, liquidity requirements, financial return, and Texas Comptroller policy. The TALCB Operating and special purpose fund (Education Development Fund Account) are invested in overnight repurchase agreements and U.S. Treasury Notes.

The agency's portfolio is managed in full compliance with the Public Funds Investment Act, the investment policy and strategy of the agency, and under the safety parameters as set by the Commission.

Ranada O. Williams

Ranada Williams
Chief Financial Officer

Melissa Huerta

Melissa Huerta
Accounting Manager

Kemya Dean

Kemya Dean
Budget Analyst



MONTHLY INVESTMENT REPORT AS OF JAN 31, 2026

Financial Services Division

TX Appraiser Licensing & Certification Board Operating Account No. 3056 Investments Holdings Report

For the Month of January 2026

Purchase Date	Par Value	Purchase Price	Beginning Market Value	Additions Changes	Ending Market Value	Accrued Interest	Description	Maturity Date
03/19/2025	870,000.00	874,447.52	871,937.11	(951.57)	870,985.54	15,450.31	U.S. T-Notes, 4.625	03/15/2026
06/16/2025	967,000.00	967,071.22	970,059.65	(831.01)	969,228.64	5,260.05	U.S. T-Notes, 4.125	06/15/2026
09/15/2025	252,000.00	254,254.22	253,958.91	(413.44)	253,545.47	4,475.26	U.S. T-Notes, 4.625	09/15/2026
12/15/2025	991,000.00	999,090.59	999,013.17	(1,122.62)	997,890.55	5,717.31	U.S. T-Notes, 4.375	12/15/2026
Totals	\$ 3,080,000.00	\$ 3,094,863.55	\$ 3,094,968.84	\$ (3,318.64)	\$ 3,091,650.20	\$ 30,902.93		

Monthly Activity

Beginning Balance	Current Month	Cumulative Totals
-------------------	---------------	-------------------

Beginning Cash Available Balance 01/01/2026	\$	972,850.58			
Current Month Receipts	\$	160,131.83			
Current Month Disbursements	\$	(363,414.44)			
Total Cash	\$	769,567.97			
Investment Ending Market Value		3,091,650.20			
Total Account Balance		3,861,218.17			
Operating Reserves		(1,296,609.00)			
Ending Balance Available for Operations 01/31/2026	\$	2,564,609.17			

Investment Compliance: These investments have been made in compliance with the Board's Investment Policy.

